






Annual Report 2019-2020

30094 Marydale Rd., San Benito, TX 78586
Tel: (956) 399-3826 | Fax: (956) 399-2898
cdplaposada@LPPShelter.org
www.LPPShelter.org

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Welcoming the stranger, Making a difference

From the Director

What's Ahead for 2021—Trends, Changes, and Opportunities

Trends, Changes, and the Future

We are now experiencing and responding to changes in government policies affecting arriving clients and new trends resulting from the 2021 influx. In the new fiscal year, we are doing our best to focus on innovation and creativity in maintaining an open and steady flow of communications with our stakeholders. Our goal is to communicate with our staff, volunteers, and collaborating partners to achieve the best outcomes possible for those we serve. We want to ensure that we monitor, measure, and continually improve our evaluation methods to report the outcomes of managing the changes in policies affecting asylum seekers and the resulting new trends effectively.



This past year, as detailed in this report, we continued working with the Border Shelter Network (now named Border Shelter Asylum Coalition). The coalition is comprised of shelters operating along the US-Mexican Border. The sharing of information with and among our partners in the coalition has proven invaluable to us this year. We will continue to build on this relationship and seek to add to our list of community collaborators, supporters, and partners. These relationships provide us with opportunities to improve our delivery of a holistic and comprehensive package of services to the individuals and families we serve.

We remind ourselves that none of what we do is possible without the generous support we have received from our donors. We remain grateful and appreciative.

May the Lord bless all of you and keep you safe,

Magda Bolland

Magda Bolland
Executive Director



30 - Year Proclamation Ceremony (pictured from left to right are San Benito Mayor Ben Gomez, Sister Margaret Mertens, CDP, Sister Zita Telkamp, CDP, Senator Eddie Lucio, Jr., La Posada Providencia Board Chair Leticia Eads, Most Rev. Mario Alberto Aviles, CDO, Auxiliary Bishop, Catholic Diocese of Brownsville and Cameron County Judge Eddie Trevino Jr.



2020 Fiscal Year in Review

2020 Fiscal Year in Review – a year of memorable events and challenges

It was a very busy year for La Posada Providencia. Our staff provided services to 506 clients. Three hundred and ninety-seven (397) dedicated volunteers provided 13,991 hours of service.

Together with our nearly 50 local community collaborators and partners, we provided a comprehensive package of resettlement services for immigrants and asylum seekers that is the only one of its kind in the Lower Rio Grande Valley. We also continued our work with the UN Refugee Agency UNHCR and Church World Service to develop a border shelter network for shelters operating along the US – Mexican Border.

In November 2019, La Posada Providencia received the Champions for Change Award from Church World Service (CWS), a global faith-based organization created in 1946. (The CWS award recipients are pictured bottom left. From left to right are Rev. John L. McCullough, President and CEO of global humanitarian agency Church World Service; Joyce Hamilton, from Angry Tías and Abuelas; Magda Bolland, Executive Director, La Posada Providencia; Rev. Patricia De Jong, Church World Service Board Chair and Pastor Michael Smith, Executive Director Holding Institute. Photography by CWS.) The award

celebrates those fighting for the rights of immigrants and refugees and the transformation of communities around the world through just and sustainable means.

In December 2019, La Posada Providencia celebrated its 30th anniversary of providing services to immigrants and asylum seekers in Cameron County.

The 2020 fiscal year also witnessed the completion and expansion of the children's playground and a new walking path, both spaces family and child-friendly for recreational and physical fitness activities.

By year's end, the daily routine for La Posada turned upside down with the spread of the COVID-19 pandemic. La Posada was designated an essential service in Cameron County. We never closed and made the changes necessary to protect staff and clients. We remained committed to providing the best services possible to clients while also following the guidance of government health professionals.

**We celebrate the year
and rejoice over
meeting its challenges!**



Program

In 2020, we invested more time and resources to respond better to changing client needs for short-term and long-term clients. Many unaccompanied young adults, mostly ages 18-24, arrived early in the year. This included 38 young pregnant women. We had the facilities and volunteer resources to support these young women's needs before, during, and after their childbirth. Except for the young women who stay for the birth of their baby, the trend for client length of stays was short-term, three days or less.

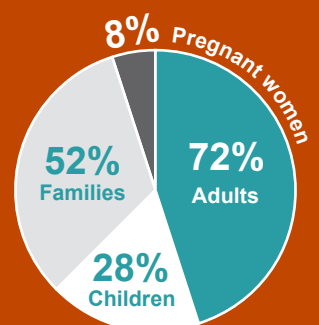
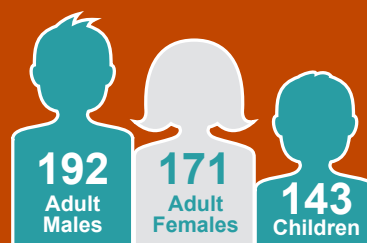
With the pandemic, a new client length-of-stay profile began to emerge. We witnessed more long term clients comprised of families and individuals without relatives or sponsors in the United States to assist them. These are clients who stay eight days or longer. These clients need help to prepare for a career and self-sustainability, and the capability to pay for their legal expenses. We responded by developing an aggressive training effort for these clients (e.g., interview training, certifications, and resume workshops). An example of a long term family we assisted this year was a family with a school-aged child. As is our policy for all school-aged children staying long term, we enrolled this family's child in school and equipped her with the supplies and Wi-Fi access needed to participate in school classes during the pandemic. The parents benefitted from our training program and became employed. In the Fiscal Year 2020, 78% of clients were the short term, and 22% were long-term.

La Posada provides an essential service for the community to shelter and support long-term stays for immigrants and asylum seekers as they proceed on their resettlement journey. We are the only shelter provider with this capability for the population we serve in the Lower Rio Grande.

2019-2020 Highlights



We provided shelter for
506 clients



Our Impact

For clients residing three days or more:

- 1) **100%** of clients are enrolled in ESL classes;
- 2) **80%** of clients advanced their conversational English skills;
- 3) **80%** of clients heightened awareness for achieving successful self-sufficiency;
- 4) **80%** of clients heightened awareness for achieving a healthy lifestyle;
- 5) **70%** of clients learned and/or expanded their technology skills;
- 6) **80%** of clients learned about U.S. currency and money system;
- 7) **80%** of clients learned to read an identity document card (I.D. card); and
- 8) **75%** of clients can differentiate between a Social Security number, alien number, and phone number.

Clients residing for eight days or longer were enrolled in English language assistance and life-skills classes. Those proficient in English upon arrival achieve the following:

- 1) **80%** of clients acquired basic U.S. geography, social, and economic skills;
- 2) **70%** of clients showed improvement in job readiness; and
- 3) **100%** of job-ready clients (with Social Security cards and work permits) sought and/or gained employment by end of residency.

Countries Of Origin

Angola	43
Brazil	2
Cameroon	9
China	3
Congo	61
Costa Rica	1
Cuba	12
Ecuador	2
El Salvador	36
Eritrea	4
Georgia	2
Guatemala	97
Haiti	7
Honduras	96
India	2
Mexico	87
Nicaragua	7
Russia	8
Sri Lanka	7
Uganda	2
Uzbekistan	4
USA	11
Venezuela	1
Yemen	1
Zimbabwe	1

Total countries
of origin since
July 2019

25

Shelter Support Services



12,831
Meals served



16,292
Miles driven for access
to needed services



119
Combined medical,
dental and eye
appointments attended



4,831
ESL/Life-Skills
hours taught



6
Hospital stays



5,335
Emergency
Shelter Nights

Community Collaborators, Supporters and Partners

Thank you to the following community collaborators, partners, and supporters who make it possible for us to provide a comprehensive package of services to our clients.

1. South Texas Pro Bono Asylum Representation Project (ProBAR) – legal services to La Posada clients seeking asylum
2. Law Office of Kyle D. Brown – pro bono legal assistance to La Posada clients
3. Law Office of Jodi Goodwin – pro bono legal assistance to La Posada clients
4. Loaves & Fishes of the Rio Grande Valley – partner for homeless services
5. Food Bank of the Lower Rio Grande Valley – discounted food
6. Food Pantry of San Benito – discounted food
7. Family Crisis Center, Inc. - counseling services
8. Diocese of Brownsville – support
9. United Methodist Church of San Benito – periodic presentations to clients on personal hygiene and wellness checks
10. ARISE – dedicated to personal development and leadership for low income, immigrant women
11. CARA and RAICES – San Antonio – assist with immigrant releases from detention
12. St. Theresa Catholic Church, San Benito, TX – support
13. St. Benedict Catholic Church, San Benito, TX – support
14. Iglesia Cristiana Ebenezer, Garland, TX – support
15. Our Lady Queen of the Universe & St. Joseph, San Benito, TX – support
16. St. Joseph's Catholic Church, Brownsville, TX – support
17. St. Anthony's Catholic Church, Harlingen, TX – support
18. Mary, Mother of the Church, Brownsville, TX – support
19. St. Teresa of Avila Catholic Parish, Chicago, IL – support
20. Hope Family Health Center – group counseling
21. 20 regular community volunteers
22. Young Center For Immigrant Children's Rights in Harlingen, Texas – refer clients
23. The Consulate of Guatemala, McAllen, TX – client travel
24. The Consulate of Honduras, McAllen, TX – client travel
25. Angry Tias and Abuelas of RGV, Brownsville, TX – support

Volunteers

In Fiscal Year 2019-2020, we increased our volunteer base from 250 to 397 volunteers. The months with the highest number of volunteers were September, October, February, and March. We engaged in several street

outreach campaigns during September and October. We recruited volunteers to help agencies serving migrants in Matamoros, Mexico, and homeless people from Harlingen and San Benito. Additionally, in February and March, we had two fundraisers, one being our annual gala. These events resulted in recruiting many volunteers.

Five Master's of Social Work interns and the volunteer coordinator provided us the capacity to accept large groups of volunteers. A visiting group from Mosaic United Methodist Church (UMC) and Mayfair Heights UMC, in Oklahoma City, helped build a new walking trail at La Posada and donated and installed an energy-efficient AC system for our ESL classroom. Another large group came one weekend and helped paint Casa Guillermo.

In April, May, and June, we were unable to increase our volunteer base due to COVID-19 and the shelter-in-place order that lasted from March 16, 2020, to May 1, 2020, for Cameron County. We used the shelter-in-place time to update our volunteer handbook, resulting in more formal volunteer recruiting and training procedures.

26. Greyhound Bus Station,
Harlingen, TX – client travel
27. Ozanam Center, Brownsville, TX – shelter
28. Friendship of Women, Brownsville, TX - shelter
29. Good Neighbor Settlement House,
Brownsville, TX – shelter
30. United Way of Brownsville,
TX – ESG Compliance
31. Cameron County Coalition,
Cameron County, TX – ESG Compliance
32. American Red Cross, Washington, D.C. –
paid cellphone for international calls
33. Catholic Charities Respite Center,
McAllen, TX – shelter
34. Catholic Charities - San Antonio - Service
35. Interfaith Welcome Coalition - Service
36. International Child Fund - Service
37. Trinity On The Border - Service
38. Church World Service - Service
39. The Children's Center - Service
40. UNICEF - Service
41. UNHRC (United Nation High Commissioner
For Refugees) - Service
42. Tropical of Texas Behavioral Health
Services - Service
43. Refugee Services of Texas - Service
44. Texas Homeless Network - Support & Service
45. Brownsville Bus Station - Service
46. McAllen Bus Station - Service
47. Express Travel Agency - Service



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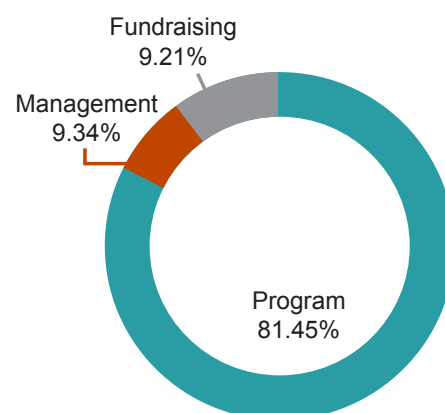
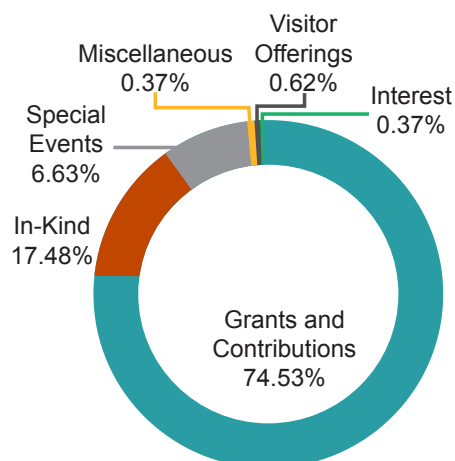
Financials

Revenue

Grants and Contributions	\$ 862,622.00
In-Kind	\$ 202,361.00
Special Events	\$ 76,781.00
Miscellaneous	\$ 4,192.00
Visitor Offerings	\$ 7,091.00
Interest	\$ 4,229.00
Total Revenue	\$ 1,157,276.00

Expenditures

Program	\$ 680,360.00
Management	\$ 78,037.00
Fundraising	\$ 76,918.00
Total Expenditures	\$ 835,315.00
Change in Net Assets	\$ 324,961.00
Net Assets, Beginning of Year	\$ 885,884.00
Net Assets, End of Year	\$ 1,210,845.00





Donors

La Posada Providencia is blessed to share our mission with many others who care about our brothers and sisters seeking a new home in our beloved country. In particular, we thank the following who have shared so generously with us during the past fiscal year:

Businesses

Adams Farms -
Keith & Elaine Adams
Amazon Smile
Araneda Law Firm
Boggus Ford
Boswell Eliff Ford
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Love Always Gifts
Luby's – Harlingen
SB Wings
Sam's Club
Sweet Deli & More
Texas State Technical College
The DIY Shop

The Shop With a Little Bit
of Everything
Tito's Handmade Vodka –
Austin, Texas
Vintage Crush Tea Room
and Boutique

Foundations

AKR Foundation
Bhatia Foundation
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The Plymouth Rock Foundation
The Rising Fund of Tides Foundation
The Rachael and Ben
Vaughan Foundation
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Cameron County, Texas
Emergency Food and Shelter Program
Texas Emergency Shelter Grant
Program

Organizations

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Alpha Delta Kappa
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Church – UMW
Angry Tias and Abuelas
Annunciation School
Association of Deportation
Defense Attorneys
Call To Action – Rio Grande Valley
Catholic Daughters of the Americas,
Mission TX
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Church World Service, Inc.
The Community of St. Peter
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Springfield, Illinois
Felician Sisters of North America
First Christian Church of
Greater New Orleans
First Congregational Church
First United Methodist Church
of Farmersville
Franciscan Missionary Union
Grace Evangelical Lutheran Church
Gruene United Methodist Church
Hispanic Federation
Holy Family Catholic Church,
Booneville KY
Interfaith Welcome Coalition
Keep Encouraged Fund
Kindworks, Inc.
La Feria United Methodist
Church/UMW
LCWR Region XII Border Project Fund
Mary, Mother of the Church,
Saint Louis MO
Mary, Mother of the Church,
Brownsville TX
Mosaic United Methodist Church
Network for Good
New Community Church

New Hope Presbyterian Church
North Texas Annual Conference
of the United Methodist Church
Our Lady of Good Counsel Church
Our Lady of Guadalupe Church
Our Lady Queen of the Universe
& St. Joseph Catholic Church
Our Saviour's Lutheran Church
Presbyterian Church USA
Preston Hollow Presbyterian Church
Rio Texas Chapter of the Methodist
Federation for Social Action
Sacred Heart School
Serra Club of Harlingen
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